

# Surinder Sidhu

London, United Kingdom

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## Professional Summary

Experienced Warehouse & Operations Manager with 20+ years of expertise in supply chain, logistics, inventory management, and team leadership. Successfully led multi-SKU operations across UK & EU, delivering cost savings, operational efficiency, and high product availability.

## Experience

### Warehouse Manager — Al Hatab (London, UK)

- Built a complete warehouse operation from an empty facility.
- Improved inbound/outbound processes and operational efficiency.
- Ensured compliance with safety and SEDEX standards.
- Developed and trained warehouse teams.

### Operations & Supply Chain Manager (2004–2020)

- Managed 120+ SKUs supplying major UK/EU retailers.
- Achieved 99.5% product availability across all markets.
- Managed £60M+ annual customer orders.
- Reduced labour cost by 20% through restructuring.
- Improved forecasting and planning using new analytical tools.

### Inventory & Supplier Performance Manager (1999–2004)

- Reduced inventory inefficiencies by 33%.
- Delivered £1.8M savings over 2 years.
- Negotiated UK/EU logistics contracts, including 52 suppliers in France.
- Built KPIs for delivery, cost-per-case, demurrage, and pallet efficiency.

## Key Skills

- Warehouse Management
- Logistics & Supply Chain
- Inventory Control
- Forecasting & Planning
- SEDEX Compliance
- Supplier Negotiations
- Cost Reduction Strategies

- Operational Excellence
- Team Leadership
- KPI & Data Analysis

## **Achievements**

- Built a fully operational warehouse from scratch.
- Managed £60M+ in customer orders annually.
- Reduced waste by 33% and delivered £1.8M in cost savings.
- Achieved over 99% order availability for UK/EU markets.
- Restructured teams to reduce labour costs by 20%.

## **Recommendations**

“Expert in his field, highly professional, and excellent at solving complex problems.” — Manish Tadhani

“Hardworking, diligent, and skilled in chilled food supply chains.” — Colin Dubber

## **Contact**

Available upon request.